Day 1: Introduction and Issues in Quantitative Text Analysis

Kenneth Benoit

Essex Summer School 2013

July 22, 2013

Today's Basic Outline

- Motivation for this course
- Logistics
- Issues
- Examples
- Class exercise of working with texts

Class schedule: Typical day

14:15-15:45 Lecture

15:55–16:35 Focus on Examples

16:45–17:45 In-class exercises (Lab)

MOTIVATION

Motivation

Whom this class is for

- Learning objectives
- Prior knowledge
 - quantitative methods (intermediate statistics)
 - familiarity with some sort of quantitative analysis software, preferably R
 - ability and willingness to try to learn QDA Miner/Wordstat
 - ability to use a text editor
 - (optional) ability to process text files in a programming language such as Python or Perl

What is Quantitative Text Analysis?

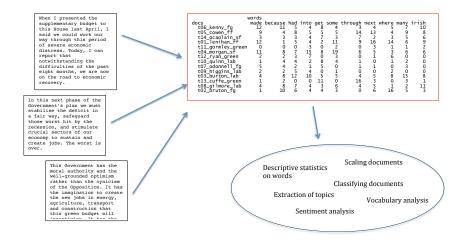
- A variant of content analysis that is expressly quantititative, not just in terms of representing textual content numerically but also in analyzing it, typically using computers
- "Mild" forms reduce text to quantitative information and analyze this information using quantitative techniques
- "Extreme" forms treat text units as data directly and analyze them using statistical methods
- Necessity spurred on by huge volumes of text available in the electronic information age
- (Particularly "text as data") An emerging field with many new developments in a variety of disciplines

What Quantitative Text Analysis is not

- Not discourse analysis, which is concerned with how texts as a whole represent (social) phenomena
- Not social constructivist examination of texts, which is concerned with the social constitution of reality
- Not rhetorical analysis, which focuses on how messages are delivered stylistically
- Not ethnographic, which are designed to construct narratives around texts or to discuss their "meaning" (what they *really* say as opposed to what they *actually* say)
- Any non-explicit procedure that cannot be approximately replicated

(more exactly on how to define content analysis later)

Basic QTA Process: Texts \rightarrow Feature matrix \rightarrow Analysis



ISSUES

Is there any difference between "qualitative" and "quantitative" text analysis?

- Ultimately all reading of texts is qualitative, even when we count elements of the text or convert them into numbers
- QTA may involve human judgment in the construction of the feature-document matrix
- But quantitative text analysis differs from more qualitative approaches in that it:
 - Involves large-scale analysis of many texts, rather than close readings of few texts
 - Requires no interpretation of texts in a non-positivist fashion
 - Does not explicitly concern itself with the social or cultural predispositions of the analysts (not critical or constructivist)
- Uses a variety of statistical techniques to extract information from the feature-document matrix

Relationship to "content analysis"

- Classical content analysis receives a day (Day 3) but course is broader than classical content analysis
- Classical (quantitative) content analysis consists of applying explicit coding rules to classify content, then summarizing these numerically. Examples:
 - Frequency analysis of article types in an academic journal (this is content analysis at the unit of the *article*)
 - Determination of different forms of affect in sets of speeches, for instance positive or negative evaluations in free-form text responses on surveys, by applying a dictionary
 - Machine coding of texts using dictionaries and complicated rules sets (e.g. using *WordStat*, *Diction*, etc.) also covered minimally in this course
- ► BUT: much content will be shaped by participant problems

Several main approaches to text analysis

- Purely qualitative (qualitative)
- Human coded, quantitative summary (qualitative/quantitative)

Human coded example: Comparative Manifesto Project

Enterprise & Jobs

Our programme of infrastructure investment through the Scottish Trust for Public investment will give Scots businesses improved access to world markets through a modern and reliable road/rail, sea and/air network/ We will ensure Scotland does not get by-passed by the digital revolution by ensuring that Scotland has direct access to the internet and/oroadband capacity throughout the country/And our focus on reskilling Scotland will work to ensure that one of the key ingredients of a successful economy, a highly educated, flexible and skilled workforce, is in place to allow both the growth of indigenous enterprises/but also to encourage the relocation of high-skill, value-added international investors to our country.

Economic development agencies must become more focused and less bureaucratic. / They must be more accessible and less regulatory/Their aim is to facilitate and add value to indigenous and incoming business/They should stimulate not suffocate. /

Finally, because we believe in Scotland, because we stand for Scotland, we will be best placed to sell Scotland as a marketplace as a holiday destination and as a key export partner We will ensure that Scotland's businesses get better and wider representation across the world/and that every effort is made to promote Scotland as a world beating business and tourist centre. To this end, we will bring the tourist agency into Scotland's enterprise network.

Several main approaches to text analysis (continued)

Purely machine processed

(quantitative with human decision elements)

Text as data approaches

(purely quantitative with minimal to no human decision elements)

Key feature of quantitative text analysis

- 1. Conversion of texts into a common electronic format.
- 2. (Sometimes) Pre-processing of texts. e.g. stemming
- 3. Conversion of textual features into a quantitative matrix. Features can mean:
 - words × documents
 - words × some variable
 - word counts × documents/variables
 - linguistic features × documents
 - abstracted concepts × other abstracted concepts
- 4. A quantitative or statistical procedure to extract information from the quantitative matrix
- 5. Summary and interpretation of the quantitative results

LOGISTICS

Short Course Schedule

| Day | Date | Topic(s) | Details | |
|-----|---------|---|---|--|
| Mon | 22 July | Introduction and Is- sues in text analysis | Course goals; logistics; software overview; conceptual foundations; quantitative text analysis as a field; objectives; examples. | |
| Tue | 23 July | Forms of textual data, units of analysis, and definitions of features | Where to obtain textual data; formatting and working with text files; indexing and meta-data; units of analy- sis; and definitions of features and measures commonly extracted from texts, including stemming, stop-words, and feature weighting. | |
| Wed | 24 July | Research Strategies in Quantitative Text Analysis | This section addresses the main challenges involved in quantitative text research, reliability, measurement va- lidity, scaling approaches and basic diagnostics, and sampling strategies. | |
| Thu | 25 July | Quantitative methods for comparing texts | Quantitative methods for comparing texts, such as char- acterizing texts through concordances, co-occurrences, and keywords in context; complexity and readability measures; dissimilarity measurse; and an in-depth dis- cussion of text types, tokens, and equivalencies. | |
| Fri | 26 July | Quantitative content analysis | How to convert text into quantitative matrixes for anal- ysis using human coding; reliability checks; how to de- velop and test a coding scheme. | |

| Mon | 29 July | Dictionary methods | How to convert text into quantitative matrixes using dic- tionary approaches, including guidelines for construct- ing, testing, and refining dictionaries. Covers commonly used dictionaries such as LIWC, RID, and the Harvard IV-4, with applications. | |
|-------|----------|---|--|--|
| Tue | 30 July | Document classifica- tion | Statistical methods for classifying documents into cate- gories, the nature of category systems, and special is- sues arising from using words as data. The topic also introduces validation and reporting methods for classi- fiers and discusses where these methods are applicable. | |
| Wed | 31 July | Non-parametric scal- ing models for text | e "Wordscores" approach to scaling latent traits us- ; a Naïve Bayes foundation; Correspondence Analysis olied to texts. | |
| Thurs | 1 August | Parametric scaling models for text | Poisson scaling models (aka "wordfish") of latent word and document traits, and their applications. | |
| Fri | 2 August | Working with Big Text Data: Twitter | An introduction to applying quantitative text analysis to Twitter Data, with examples. | |
| | | | | |

Software requirements for this course

A text editor you know and love

- Recommendations: Sublime Text 2, Emacs, TextMate (Mac), Notepad++ (Windows)
- Many others available: see http://en.wikipedia.org/wiki/List_of_text_editors
- The key is that you know the difference between text editors and (e.g.) Microsoft Word
- Some familiarity with the command line is highly desirable
- Prior experience with a statistical package we will use R in this course

Software requirements (cont.)

- Any prior use of a computerized content analysis tool is helpful (but not essential) — we will learn/use QDAMiner/Wordstat
- Some of the software is home-grown: QUANTEDA (http://github.com/kbenoit/quanteda)
- Our exercises using software will be guided, with explicit instricutions
- Lots of work with real texts and applications

Who I am

- Instructor: Ken Benoit, London School of Economics kbenoit@lse.ac.uk
- ► TAs:
 - Paul Nulty, p.nulty@lse.ac.uk
 - Petra Martina Baumann, PetraMartina.Baumann@sbg.ac.at
- Course homepage: http://www.kenbenoit.net/essex2013qta

Introductions . . .

Course resources

- Syllabus: describes class, lists readings, links to reading, and links to exercises and datasets
- Web page on http://www.kenbenoit.net/essex2013qta
 - Contains course handout
 - Slides from class
 - In-class exercises and supporting materials
 - Texts for analysis
 - (links to) Software tools and instructions for use

Main readings

- Krippendorff
- Lots of articles
- Some other texts or on-line articles linked to the course handout (downloadable online)

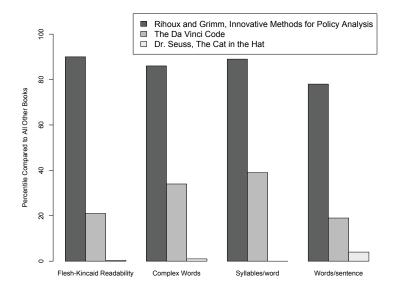
EXAMPLES

You have already done QTA!

- Probably every day: Google searches (and many other Google products)
- Amazon.com does interesting text statistics:
 - Here is an analysis of the text of Dan Brown's Da Vinci Code:

| Readability (learn more | 1) | Compared with other books | | | | | |
|-------------------------|------------|---------------------------|----------------|--|--|--|--|
| Fog Index: | 8.8 | 20% are easier 🔻 | 80% are harder | | | | |
| Flesch Index: | 65.2 | 25% are easier | 75% are harder | | | | |
| Flesch-Kincaid Index: | 6.9 | 21% are easier 🔻 | 79% are harder | | | | |
| Complexity (learn more) | | | | | | | |
| Complex Words: | 11% | 34% have fewer | 66% have more | | | | |
| Syllables per Word: | 1.5 | 39% have fewer 🔻 🔻 | 61% have more | | | | |
| Words per Sentence: | 11.0 | 19% have fewer 🔻 | 81% have more | | | | |
| Number of | | | | | | | |
| Characters: | 823,633 | 85% have fewer | 15% have more | | | | |
| Words: | 138,843 | 88% have fewer | 12% have more | | | | |
| Sentences: | 12,647 | 94% have fewer | ▼ 6% have more | | | | |

Comparing Texts on the Basis of Quantitative Information



But Political Texts are More Interesting Bush's second inaugural address:

freedom America

liberty nation American country world time free citizen hope history people day human right seen ideal work unite justice cause government move choice

tyranny live act life accept defend duty generation great question honor states president fire character force power fellow enemy century witness excuse soul God division task define advance speak institution independence society serve

Obama's inaugural address: **Dation** America people work generation world common time seek spirit day American peace crisis hard greater meet men remain job power moment women father endure government short hour life hope freedom carried journey forward force prosperity courage man question future friend service age history God oath understand ideal pass economy care promise children Earth stand demand purpose faith hand found interest

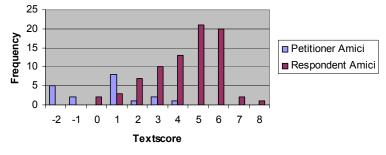
Obama's Inaugural Speech in Wordle



Legal document scaling: "Wordscores"

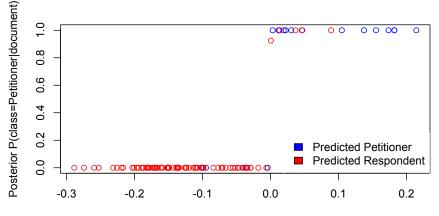
Amicus Curiae Textscores by Party

Using Litigants' Briefs as Reference Texts (Set Dimension: Petitioners = 1, Respondents = 5)



(from Evans et. al. 2007)

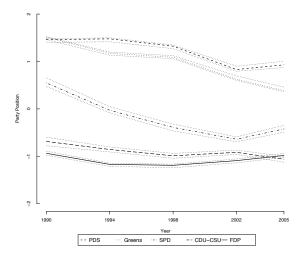
Document classification: "Naive Bayes" classifier



Log wordscores mean for document

Party Manifestos: Poisson scaling

Left-Right Positions in Germany, 1990–2005 including 95% confidence intervals



(from Slapin and Proksch, AJPS 2008)

Party Manifestos: More scaling with Wordscores

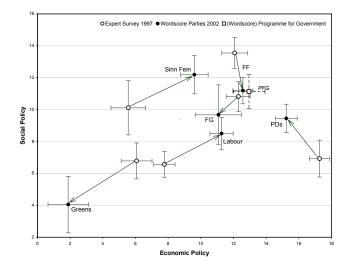
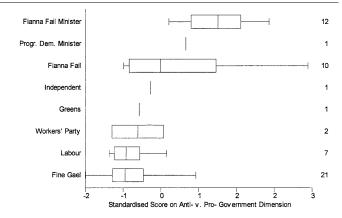


Figure 1. Movement from 1997 Positions on Economic and Social Policy, based on Wordscores Estimates. Bars indicate two standard errors on each scale.

(from Benoit and Laver, Irish Political Studies 2003)

No confidence debate speeches (Wordscores)

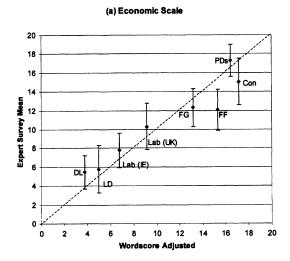
FIGURE 3. Box Plot of Standardized Scores of Speakers in 1991 Confidence Debate on "Pro- versus Antigovernment" Dimension, by Category of Legislator



(from Benoit and Laver, Irish Political Studies 2002)

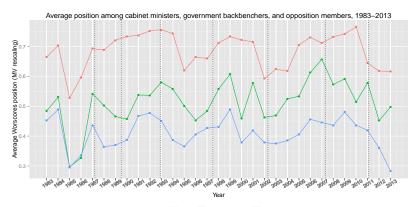
Text scaling versus human experts

FIGURE 2. Agreement Between Word Score Estimates and Expert Survey Results, Ireland and United Kingdom, 1997, for (a) Economic and (b) Social Scales



(from Lover Ponoit and Carry ADSP 2002)

Government v. Opposition in yearly budget debates



Group: - Cabinet - Govt backbenchers - Opposition

(from Herzog and Benoit EPSA 2013)

Published examples on reading list

- Schonhardt-Bailey (2008)
- ▶ Gebauer et al. (2007)